



# Cadet Care - Before & After School

Provided By: The Recreation Academy LLC

The Recreation Academy's unique before and after care programs, known as "Cadet Care," are designed to foster students' learning and growth in a safe, supportive environment. Each program is thoughtfully crafted to meet the specific needs of your school community and is fully supported by our dedicated team, including an Area Manager, Site-Specific Coordinator, and skilled Instructors. This allows us to alleviate the burden on your administrative staff by seamlessly integrating within your school's existing framework.

**Philosophy and Values:** Our programs are built on a foundation of safety and supervision, ensuring that children can develop, learn, socialize, and have fun. We are committed to fostering inquiry, creativity, and achievement while promoting integrity, compassion, and respect. We believe in the dignity and worth of each individual and encourage children to make choices and actively explore their own environment. Our cooperative effort with families, staff, and children aims to maximize self-esteem, self-worth, self-respect, and self-control.

## **Core Values:**

- **Respect:** We treat each individual with dignity and kindness, promoting an atmosphere of mutual respect.
- **Courage:** We encourage our participants to face challenges bravely and support them in stepping out of their comfort zones.
- **Honor:** We instill a sense of pride in one's actions and teach the importance of honesty and integrity.
- **Compassion:** We nurture empathy and kindness, teaching children to be considerate and understanding towards others.

We hold our participants to high standards of behavior and participation. More about how we maintain these standards can be found on our website.



# Cadet Care - FAQ's Page

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## Frequently Asked Questions

- 1. How do I register and make payments for the program?** We use our website for all registrations and payments. Simply visit our registration page to enroll your child and manage payments online. For more information, check out our *Before and After Care website page*.
- 2. Does the school receive any benefits from participant registrations?** Yes, the school we're working with receives a percentage cut of the fees generated from participant registrations. They can choose to take this amount as is or institute a discount for their community.
- 3. Are the sites certified and audited?** Yes, each site is certified by the Secretary of State and undergoes regular audits. We ensure that our sites meet and exceed state standards.
- 4. What is the staff-to-student ratio for our cadets?** We staff our programs with a ratio that is better than the state standard. While the state standard is 1:16, we maintain a ratio of 1:15 to ensure better supervision and support for the children.
- 5. Can I cancel my enrollment at any time?** Yes, parents are allowed to cancel their enrollments at any time, provided they give a 30-day notice. Also, failing to provide the required notice may incur invoiceable charges equivalent to no more than two months' fees. Invoices are sent if your payments fail and you haven't provided notice. It's important to note that all payments made are final, as you have access to our website to cancel at any time.
- 6. What activities are included in Cadet Care?** Our Cadet Care program includes a variety of enriching activities such as homework help, movement-based games, and STEM projects. These activities are designed to foster learning, creativity, and social interaction among classmates.
- 7. What safety measures are in place?** Safety is our top priority. Each site is certified by the Secretary of State and undergoes regular audits. We maintain a staff-to-student ratio of 1:15, which is better than the state standard of 1:16. All staff members are required to be mandated reporters, first aid certified, and to have worked with youth in a professional setting for at least a year. Additionally, our staff undergoes both virtual and in-person trainings to review policies that focus on child safety practices.
- 8. Are there any discounts or financial aid options available?** Yes, we offer partial fee assistance for families that qualify. The final amount is determined in tandem with your school. We also provide discounts for families with multiple children enrolled in the same program for the same number of days and time. The sibling application discount code is "Take10" and should be entered at checkout for \$10 off of each child's application when registering two or more participants. For more details, contact our support team at [support@therecreationacademy.com](mailto:support@therecreationacademy.com)
- 9. When are the enrollment windows?** We offer two enrollment windows for registrations. The first window is from July 15th to August 8th, and the second is from November 1st to December 8th. If you miss these enrollment windows, you can still pay full price for the first term or full term packages if space is still available at your school. However, no prorates will be made.



# Pricing, Fees, & More

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## Customer Pricing Options

Days Per week	Both Before & After [6:30am - 8:45am] & [3:00pm - 6:00pm]	Before Only [6:30am - 8:45am]	After Only [3:00pm - 6:00pm]
3	\$265	\$135	\$168
4	\$322	\$159	\$199
5	\$355	\$177	\$221

### Payment Process:

We use our website for all registrations and payments. Simply visit our registration page to enroll your child and manage payments online.

### Invoices:

Invoices are sent if your payments fail, and you haven't corrected the situation in 48 hours or provided the required 30-day notice for cancellation. Failure to provide notice will result in an invoice equal to the next 2 month's fees. Also, it's important to note that all payments made are final, as you have access to our website to cancel at any time.

### Financial Aid and Discounts:

Yes, we offer partial fee assistance for families that qualify. The final amount is determined in tandem with your school. We also provide discounts for families with multiple children enrolled in the same program for the same number of days and time. The sibling application discount code is "Take10" and should be entered at checkout for \$10 off of each child's application when registering two or more participants.