



THANKS FOR JOINING US!

The Recreation Academy

Welcome to The Rec Academy Community! Our organization was founded with the goal of providing children with exciting and engaging learning opportunities. We are thrilled to have your child join us for this fantastic program. Below you'll find information on how our programs are structured, how we address behavior issues, our liability & media release specifics, what you should / shouldn't bring to camp, what makes us different, and what our safety prerequisite for participation are. Please be sure to reach out to us with any questions or concerns at support@therecreationacademy.com

Important Information to keep in mind

How Our Programs Are Structured - We aim to keep your child active, engaged, and having fun while they're with us! This means frequently changing activities built to accommodate the average child's attention span, new variations of great classic games, new activities and staff that are trained to help guide participants during teachable moments. Our goal is to provide an environment where everyone wants to participate and learns by working together. What we focus on typically depends on what we struggle with as a group. Topics like: Communication, Valuing Other's Perspective, Listening to Instructions and other valuable social skills are all fair play. Just by participating your child will be developing new skills.

Addressing Behavior Concerns - Our staff is committed to guiding participants through challenges related to behavior. We recognize that making mistakes is an inherent part of growing up and learning. With the use of effective redirecting tools, de-escalation techniques, and thoughtful debriefing methods, we actively work towards resolving any issues that may arise.

However, in cases where our attempts to address the issue(s) are not successful, we may need to take further action. Depending on the severity of the situation, participants may be dismissed for the day, the next day's session, or, if necessary, for the remainder of the program. We want to emphasize that this approach stands in direct contrast to our overarching goal. We firmly believe that making mistakes and learning from them is an integral part of personal growth and growing up. Nevertheless, there are instances where the lesson to be learned lies beyond our ability or scope.

We sincerely hope you understand our commitment to maintaining a positive and constructive environment for all participants. By addressing behavior concerns proactively we aim to foster personal development and create valuable learning experiences.

**Please note that we do not give refunds for dismissal due to poor participant behavior.*

Media Release & Hold Harmless Agreement - By letting your participant join us for this program you're acknowledging that you've read and agree to The Recreation Academy's Hold Harmless Agreement / Participation Liability Waiver and Media Release. A copy of these terms and a sample waiver document can be found at www.TheRecreationAcademy.com/serviceterms and are subject to change at any time.



Important Information Continued...

What should my child bring with them?

Everyday of our programs your child should bring the following:

- Close-Toed Shoes
- Full Water Bottle
- Snack (Programs longer than 2 hours)
- Backpack to keep everything in (Suggested for clubs if bringing anything, required for camps.)
- Sunscreen If Needed (pre-applied and more for later if needed.)

Please note that the following are not allowed:

- Anything with a screen: phones, tablets, or any other technology. (Phones may be turned off and stored inside of your participants bag but must remain put up until the end of the session.) We want campers to be focused on what we're doing and actively engaging with everyone.
- Weapons or dangerous objects of any kind: Knives, Toy Guns, Lighters, etc. When in doubt please ask.
- No expensive or sentimental items. Many of the facilities we work with are public and we will not be held responsible for lost or stolen personal items.
- No Inappropriate clothing. Brands advertising drugs, alcohol, provocative political or sexual themes, etc. As well as clothes that don't fully cover a participant's swimsuit areas.
- Sharing Snacks. **EVEN WITH FAMILY MEMBERS!**
- Medications that are not lifesaving. Staff are not allowed to administer or distribute any medications. Please plan to take medications before or after the program you're registered for.

How are our programs different / What is the Cadet Program?

All Recreation Academy participants are considered 'Cadets.' As a Cadet, you are held to higher standards of behavior, sportsmanship, and a strong commitment to personal growth. In essence, we've found that fostering this type of environment leads to a more enriching experience for everyone involved.

Our philosophy is put into practice through straightforward methods, which have proven themselves time and time again. We establish clear expectations right from the start, treat everyone with respect, seamlessly integrate participant feedback into our activities, and encourage all Cadets to learn and grow from their experiences, both positive and challenging. While accomplishments are celebrated, the focus is more on how we collaborate rather than just individual achievements.

In short, The Cadet Program serves as a means to incorporate team building, leadership development, and the improvement of soft skills into our youth organization. We use a blend of engaging activities and thoughtful reflection to explore various aspects of communication, problem-solving, and so much more.

What are Participation Prerequisites & Why are they important?

Given the nature of our programs, being that they involve equipment that could be considered dangerous (if used improperly) we have certain requirements or prerequisites in order to participate.

These include the following:

- Participants must be able to follow all staff instructions.
- Participants must be able to ask for assistance / clarification from instructors.
- Participants must be physically and mentally able to participate in the program they're registered for.
- All participants are required to be able to use the restroom on their own.

We are happy to allow ADA accommodations, at the participants expense, that do not affect the safety of other participants or staff. For clarification on our policies contact support@therecreationacademy.com



Dropping Off & Picking Up Your Participant

Drop Off

On the first day of each new program, we ask that you check in with your child's instructor. Our staff will introduce themselves, review your information, and inform you of the pick-up time.

Please note:

- Staff will remain at the designated check-in location for 10 minutes after the program start time. If you will be dropping off late, please reach out to find out where the group will be. **Late arrivals must be checked in by an adult, no exceptions. DO NOT SEND YOUR CHILD OFF TO FIND THEIR GROUP.** You will be expected to meet your group at the location your instructor indicates, so as not to interrupt the experience for those who arrived on time. Failure to do so is grounds for dismissal from the program.
- You should have received an email with details on your drop off location and the best way to reach your child's instructor no less than 5 days before the first day of your child's session. If you have not received this, please contact us at support@therecreationacademy.com.
- Early drop off is not allowed. Staff arrive 10-20 minutes before camp starts to set up equipment and prepare for their day. If Before Care is offered, there will be an additional charge. We are not responsible for any participants until the designated start time of the program.

Pick Up

Safety Check Out - Our top priority is the safety of the children entrusted to our care. To ensure this, we require the following steps:

1. Visit the Google form found at www.TheRecreationAcademy.com/pickup and complete the "Participant Check Out" form.
2. Be prepared to show a member of our staff the response summary email that is sent to you, along with your photo ID.

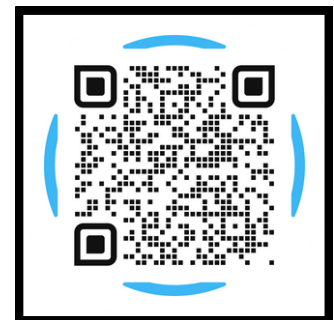
Please note:

- A valid photo ID matching the name submitted on the form must be shown to staff at pickup.
- If you're unable to access your email, please ask a Rec Academy staff member to complete the form for you when presenting your ID.
- If there is anyone who should not be allowed to pick up your participant, please communicate this in writing to support@therecreationacademy.com so we can inform the appropriate staff.
- Staff are instructed to call the authorities for anyone who fails to complete this form and attempts to leave with a participant.

Check Out a Participant



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www.TheRecreationAcademy.com

We host programs at facilities across the city. Following us on social media and joining our email list is the best way to stay in the know.